

Fire and Paramedical**FIELD OPERATIONS - May 2000****Total Responses - 4021****Ems Related Calls****Average EMS Response time - 6.3**

| Type Of Calls | Rescue Only | Dual Response |
|-----------------------------|-------------|---------------|
| Police Related Calls | 208 | 30 |
| Accidents | 199 | 133 |
| Miscellaneous Medical Calls | 737 | 1 |
| Injury Calls | 282 | 57 |
| Pain Calls | 92 | 0 |
| Respiratory Calls | 256 | 15 |
| GI Calls | 48 | 0 |
| OB/GYN Calls | 64 | 0 |
| Heart Condition Calls | 0 | 246 |
| Sickness Calls | 253 | 73 |
| Total Calls | 2139 | 555 |

Fire Related Calls**Average Fire Response Time - 3.3**

| Type Of Calls | Fire Only | Dual Response |
|------------------------------------|------------|---------------|
| Residential Fires/Alarms | 0 | 138 |
| Commercial/School Fires/Alarms | 0 | 139 |
| Hospital/Nursing Home Fires/Alarms | 0 | 16 |
| High Rise Fires/Alarms | 0 | 15 |
| Vehicle Fires | 76 | 0 |
| Boat/Ship Fires | 2 | 0 |
| Tree, Brush, Grass Fires | 40 | 0 |
| Refuse Fires | 22 | 0 |
| Hazmat Calls | 9 | 14 |
| Police Related Calls | 52 | 0 |
| Miscellaneous Calls | 152 | 30 |
| Total Calls | 353 | 352 |

FIELD OPERATIONS (continued)

Miscellaneous Type Calls

| | |
|---------------------------|------------|
| Public Relations Calls | 32 |
| Training Calls | 86 |
| Administration Calls | 364 |
| Canceled/Duplicated Calls | 140 |
| Total Calls | 622 |

Property Value and Fire Loss Information

| | |
|--|--------------|
| Value of Property where fire loss occurred | \$15,250,388 |
| Estimated property loss | \$385,949 |
| Percent of Property saved | 97.4% |

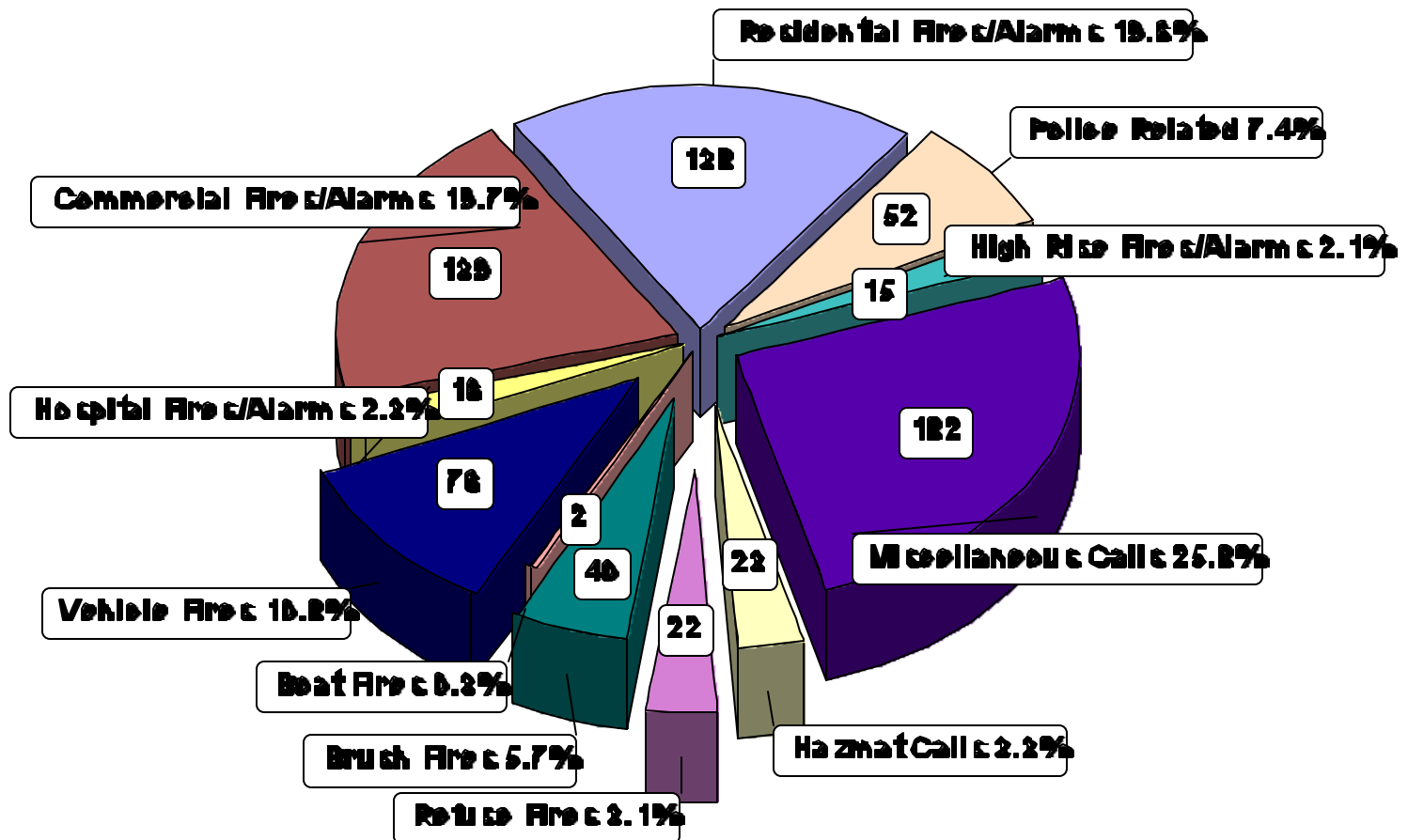
Fire Deaths 0

Daily Average Response Summary - Number of Calls For Service

| | | | |
|-----------|-----|----------|-----|
| Sunday | 114 | Thursday | 132 |
| Monday | 123 | Friday | 128 |
| Tuesday | 127 | Saturday | 126 |
| Wednesday | 128 | | |

Fire and Paramedical FIELD OPERATIONS

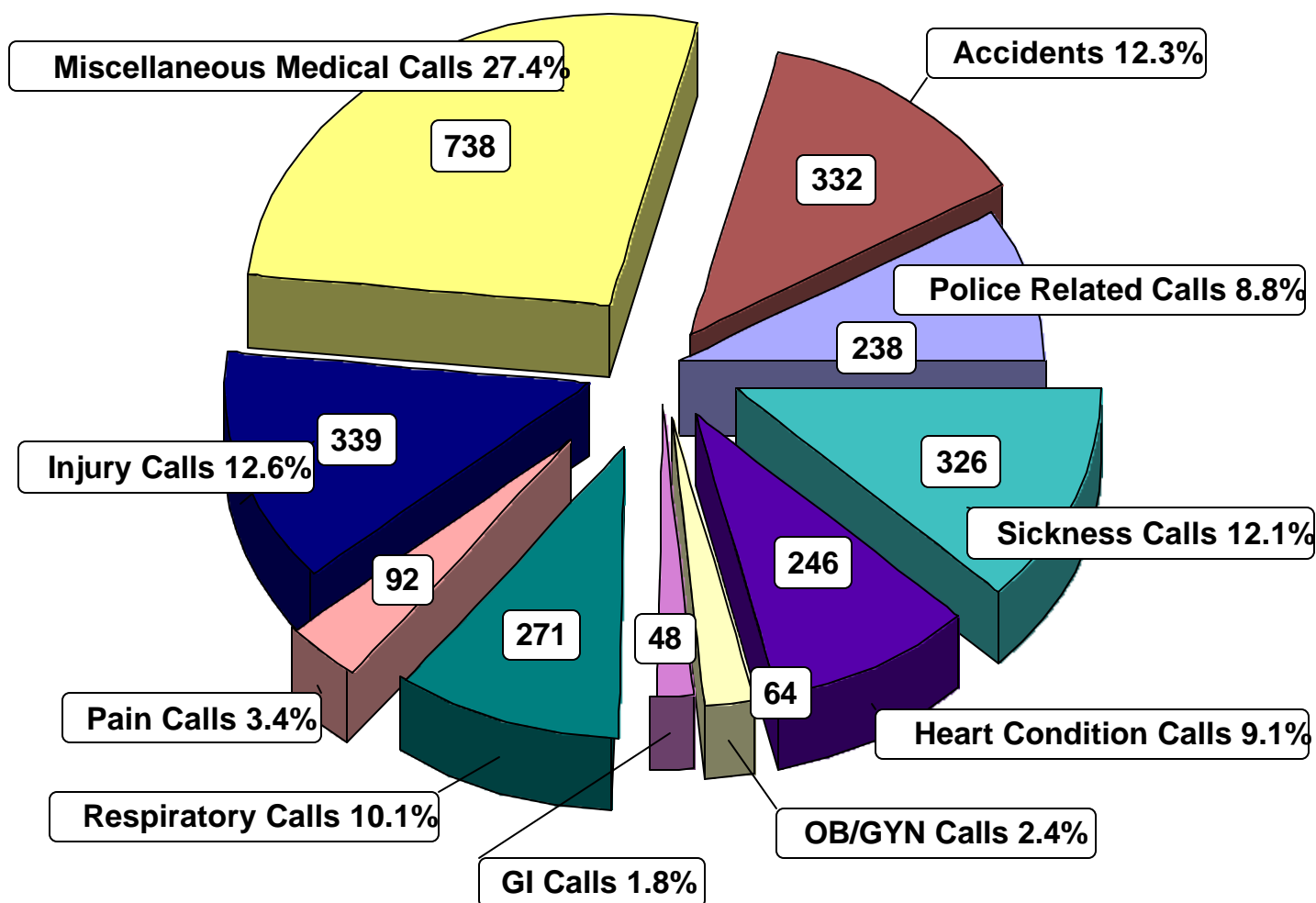
Fire Related Responses May 2000



Fire and Paramedical
FIELD OPERATIONS

EMS Related Responses

May 2000



Fire and Paramedical

ARSON INVESTIGATION UNIT

The information contained on this page relates to the activities of the Norfolk Fire and Paramedical Services' Arson Investigation Unit. Some of the statistical data used is carried over from the previous month. One such example is information relating to on-going investigations. All other data is directly related to the reporting period of this report.

Arson Personnel Man-hours

| | |
|-------------------|-----|
| Court Appearances | 23 |
| Police training | 6 |
| Investigations | 410 |
| Administrative | 290 |
| Overtime | 77 |
| Other | 491 |

Investigations

| | |
|------------------|----|
| Fire Scene | 17 |
| Suspicious Fires | 10 |
| Other Fires | 8 |
| Arrests | 7 |
| Cases Closed | 14 |

FIRE PREVENTION BUREAU

The Fire Prevention bureau's role involves business and building inspections relating to fire code requirements for new and established business'. The bureau is also to monitor fire lane activities within the city and cite those person(s) violating "Fire Lane - No Parking" areas. Prevention personnel also have the responsibility for educating citizens, business owners and their employees in fire prevention requirements, methods. and skills.

| | | | |
|---------------------------|-----|----------------------|-----|
| Target Hazard Inspections | 118 | Violation Notices | 73 |
| Complaint Inspections | 251 | Violations Corrected | 198 |
| Public Education Programs | 11 | Warrants/Summons | 27 |
| Permits Issued | 149 | Convictions | 7 |

NOTE- 166 fire safety violations were discovered in this reporting period.